

# Mobile

## Flexible, network independent business mobile solutions



Utilising the UK's premium business mobile networks, we offer some of the most cost-effective business mobile solutions in the market today. There are many benefits to be achieved from working with us, some of these include:

### Network independent

At Calteq we build our mobile tariffs for all of the networks so if you move to a new location, be it your office or home, where the coverage is intermittent or patchy, we can simply switch you over. Just make one call to our support team and we will take care of the rest.

### Flexible terms

We can provide tailored contract terms to suit your business needs ranging from 30 days up to 36 months. These are highly flexible enabling you to quickly amend or cancel an individual connection. For example, if a team member leaves your organisation the connection can be easily terminated ensuring you don't pay for services any longer than needed.

### Hardware or BYOD

Our contracts can be hardware independent to ensure the best possible value and flexibility. This means if you already own your phone you only pay for the connection. If you do need to update your mobile devices, we can offer great deals on all hardware for both retail and in-contract prices.

### Email usage alerts

To ensure data usage and inclusive minutes are not exceeded an email alert can be set up through our customer portal. A similar facility can be used for phone misuse, for example calls to costly premium numbers or excessive personal calls. This is a feature that has proved invaluable to our clients saving tens of thousands of pounds.

### Responsive UK-based customer service

You are assured of the best possible service from our dedicated UK based customer service team who have direct access to the networks for administration and fault logging.

### Integrated billing

To ensure streamlined administration we provide integrated, customised billing. So, whether you have 10 or 1000 lines on multiple networks, there is just one bill.

### Optimum tariffs

We regularly monitor mobile tariffs and can make recommendations to accommodate exceptional usage such as international roaming or a spike in data usage.

### Multi-network solutions

We offer multi-network solutions which can offer data shared across all three major networks to enable you to switch to different providers in order to cope with poor signal in a specific location or to enable best use of carrier specific roaming bundles.



## About Calteq

Calteq delivers customer-focused and collaborative voice, mobile, connectivity and cabling solutions to some of the UK's most well-known businesses. We work with the best suppliers in the industry to provide tailored, exceptionally high-quality communications solutions at the best price point, delivering our customers significant cost savings and value.

Offering seamless installation services and responsive customer support from UK-based teams, our knowledge and expertise has earned us a first-class reputation that rivals anyone in communications industry. Furthermore, our customer-driven philosophy has seen us build a prestigious client base in a variety of sectors including finance, leisure, legal, hospitality, property and retail.

## The Calteq difference

Underpinning the culture of our company are a set of five values which define who we are and sets us apart from the rest, from our people through to our service delivery:



### Customer focus

We truly value the relationships we have with our customers and are dedicated to consistently delivering them a level of service and solution over and above their expectations.

### Expertise

Our expertise in communications solutions is central to the high quality of service we deliver. All team members are highly experienced, and this extensive knowledge ensures we find the right skills for our customers

### Excellent supplier relationships

Maintaining long-lasting and trusted relationships with our suppliers is a principal goal of our business and central to our success.

### Exceptional value

We are committed to delivering our customers a solution that combines the best value for money, quality and above all meets their requirement.

### Responsible employer

We value and encourage the development of all our colleagues, and this ensures that we go above and beyond in order to deliver. Calteq is both a Living Wage Employer and advocate and a member of the Good Business Charter.

Discover more about how your business can benefit from **mobile solutions** from **Calteq** by contacting us today on:

**0808 146 7000** or via email: [sales@calteq.co.uk](mailto:sales@calteq.co.uk)

