

# Unified Communications



Seamless, collaborative business communication solutions

Our cloud-based unified communications solutions seamlessly bring together voice, mobile and data streams to collaborate under one platform. Connecting you with colleagues, suppliers and customers wherever you are and whatever device you are using it gives your organisation the freedom to thrive in today's complex and challenging environment.

## About unified communications

Businesses now operate in a world where their workforce is no longer restricted to one specific desk, phone, or computer. More and more people are working remotely, and companies are seeking solutions that enable their teams to operate effectively and collaboratively with colleagues, partners and customers wherever in the world they are and whatever device they are using.

Unified Communications (UC) provides a highly effective solution to this challenge simplifying the working environment by connecting all methods of communication including messaging, voice/video calling, team collaboration, video conferencing and file sharing.

Further benefits include:

### Improved productivity

Teams select their preferred method of working be it the device or application leading to greater engagement and productivity.

### Reduced costs

UC solutions operate on cloud-based platforms allowing organisations move away from a CapEx model to adopt an OpEx strategy where costs are easier to predict.

### Increased client satisfaction

Adopting a UC solution enables the workforce to work smarter and ultimately solve customer problems more quickly, thus providing a far greater level of service. This also helps to build business reputation.

### Employee satisfaction

A good UC strategy leads to higher employee satisfaction as they feel more empowered from the freedom they are given to work as they choose.



## About Calteq

Calteq delivers customer-focused and collaborative voice, mobile, connectivity and cabling solutions to some of the UK's most well-known businesses. We work with the best suppliers in the industry to provide tailored, exceptionally high-quality communications solutions at the best price point, delivering our customers significant cost savings and value.

Offering seamless installation services and responsive customer support from UK-based teams, our knowledge and expertise has earned us a first-class reputation that rivals anyone in communications industry. Furthermore, our customer-driven philosophy has seen us build a prestigious client base in a variety of sectors including finance, leisure, legal, hospitality, property and retail.

## The Calteq difference

Underpinning the culture of our company are a set of five values which define who we are and sets us apart from the rest, from our people through to our service delivery:



### Customer focus

We truly value the relationships we have with our customers and are dedicated to consistently delivering them a level of service and solution over and above their expectations.

### Expertise

Our expertise in communications solutions is central to the high quality of service we deliver. All team members are highly experienced, and this extensive knowledge ensures we find the right skills for our customers

### Excellent supplier relationships

Maintaining long-lasting and trusted relationships with our suppliers is a principal goal of our business and central to our success.

### Exceptional value

We are committed to delivering our customers a solution that combines the best value for money, quality and above all meets their requirement.

### Responsible employer

We value and encourage the development of all our colleagues, and this ensures that we go above and beyond in order to deliver. Calteq is both a Living Wage Employer and advocate and a member of the Good Business Charter.

Discover more about how your business can benefit from **unified communications solutions from Calteq** by contacting us today on:

**0808 146 7000** or via email: [sales@calteq.co.uk](mailto:sales@calteq.co.uk)