

Voice

Flexible business telecoms solutions



Whatever the size of your business we can deliver a tailored voice solution to meet your specific needs. We provide clients with flexible solutions using the latest technologies at a great price.

Calteq can supply, manage and maintain your voice solution whether you have existing IP services or traditional PSTN or ISDN lines. Our longstanding relationships with BT Openreach and BT Wholesale together with a select number of premium grade service providers enable us to supply and manage your voice services exceptionally well.

Voice solutions from Calteq include:

- Hosted VoIP systems
- Hosted contact centre solutions
- PSTN & ISDN services
- SIP trunking
- Inbound virtual numbers
- Conference calling services
- PCI compliant call recording

The changing landscape of voice communications

Traditional physical copper lines have historically been the way in which most landline telephone services have been delivered. Yet over the past ten or so years, telecoms companies have been heavily investing in internet protocol (IP) based networks that support both internet and landline telephone services.

A large number of businesses are already using IP services, which uses an internet connection to make calls, recognising the many benefits it brings in terms of flexibility, ease-of-use and cost. This transition from traditional lines to IP will be further expedited when Openreach withdraws its traditional line rental products totally in 2025. Between now and 2025 some 16 million telephone lines migrate to IP-based networks for voice services.

For businesses wishing to explore VoIP services Calteq can guide you through the process to ensure you achieve the optimum solution.



About Calteq

Calteq delivers customer-focused and collaborative voice, mobile, connectivity and cabling solutions to some of the UK's most well-known businesses. We work with the best suppliers in the industry to provide tailored, exceptionally high-quality communications solutions at the best price point, delivering our customers significant cost savings and value.

Offering seamless installation services and responsive customer support from UK-based teams, our knowledge and expertise has earned us a first-class reputation that rivals anyone in communications industry. Furthermore, our customer-driven philosophy has seen us build a prestigious client base in a variety of sectors including finance, leisure, legal, hospitality, property and retail.

The Calteq difference

Underpinning the culture of our company are a set of five values which define who we are and sets us apart from the rest, from our people through to our service delivery:



Customer focus

We truly value the relationships we have with our customers and are dedicated to consistently delivering them a level of service and solution over and above their expectations.

Expertise

Our expertise in communications solutions is central to the high quality of service we deliver. All team members are highly experienced, and this extensive knowledge ensures we find the right skills for our customers.

Excellent supplier relationships

Maintaining long-lasting and trusted relationships with our suppliers is a principal goal of our business and central to our success.

Exceptional value

We are committed to delivering our customers a solution that combines the best value for money, quality and above all meets their requirement.

Responsible employer

We value and encourage the development of all our colleagues, and this ensures that we go above and beyond in order to deliver. Calteq is both a Living Wage Employer and advocate and a member of the Good Business Charter.

Discover more about how your business can benefit from **voice solutions** from **Calteq** by contacting us today on:

0808 146 7000 or via email: sales@calteq.co.uk